



Information on Acquiring, Data Protection and Supervisory Authorities

The General Data Protection Regulation (DSGVO) is a regulation of the European Union. It serves to standardize rules for the processing of personal data.

As a merchant, you process personal data of your customers. Therefore, you are a so-called “responsible party” in terms of data protection. This obligates you to actively inform the cardholders regarding the processing of their personal data.

Upon request, you must be able to provide cardholders with the following information about your acquirer:

- > **Responsible for acquiring credit card payments:**
GP Payments Acquiring International GmbH
Elsa-Brändström-Straße 10–12, 50668 Cologne, Germany,
Phone: +49 221 99577-0
Fax: +49 221 99577-720
email: info.de@globalpay.com
- > **Data Protection Officer:**
Bird & Bird DPO Services SRL
Avenue Louise 235 b 1, 1050 Brussels, Belgium
Email: dpo@globalpay.com
- > **Responsible data protection supervisory authority:**
Die Landesbeauftragte für Datenschutz und Informationsfreiheit Nordrhein Westfalen
(Commissioner for Data Protection and Freedom of Information of North Rhine-Westphalia)
Kavalleriestraße 2–4, 40213 Düsseldorf, Germany,
Phone: +49 211 38424-0
Fax: +49 211 38424-10
Email: poststelle@ldi.nrw.de
- > **Responsible supervisory authority:**
Bundesanstalt für Finanzdienstleistungsaufsicht (BaFin; Federal Financial Supervisory Authority)
Marie-Curie-Straße 24–28, 60439 Frankfurt, Germany
Phone: +49 228 4108 0
Fax: +49 228 4108 1550
Email: poststelle@bafin.de